



Johannesburg  
Stock Exchange

Tel: +27 11 520 7000

[www.jse.co.za](http://www.jse.co.za)

## SERVICE HOTLINE

**REFERENCE NUMBER:** 63/2018

10 April 2018

### PROBLEM WITH THE BOND INDICES (CILI AND FIV) FILES ON 9 APRIL 2018

The JSE experienced technical errors with the production routines on the evening of Monday, 9 April 2018. As a result of these errors the production and dissemination of the CILI and FIV files were unfortunately delayed.

The technical errors were resolved and further root cause of these specific problems will be assessed and measures will be put in place to try and mitigate the problems from happening again.

The JSE apologises for the impact to your operations and to data users.

#### Market / Service:

JSE Interest Rate Market

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or [Customersupport@jse.co.za](mailto:Customersupport@jse.co.za)

#### Issued By:

Tshepo Modise  
Information Services